



PATENT

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P.O. Box 1450, Alexandria, VA 22313-1450.

Date

Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/824,853

Confirmation No. : 9972

Applicants: Simon Jacobs and Guy Druce

Filed : April 2, 2001

Attorney Docket No.: 500744.02

Art Unit : 3623 Customer No.

: 27,076

Examiner: Scott L. Jarrett

Title : ASSIGNING

: ASSIGNING CUSTOMER ORDERS TO SCHEDULE OPENINGS UTILIZING

OVERLAPPING TIME WINDOWS

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Alexandra, VA 22313-14.

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

I hereby certify that no item set forth on the attached form PTO-1449 was first cited in a communication from a foreign patent office in a counterpart foreign application, and, to our knowledge, after making reasonable inquiry, no item of information set forth on the

attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more than three months prior to the filing of this Supplemental Information Disclosure Statement.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

Kimton N. Eng

Registration No. 43,605

KNE:ajs

Enclosures:

Postcard Form PTO-1449 Cited References (25)

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FORM PTO-1449 (REV.7-80)	49 U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE			ATTY. DOCKET NO. APPLICATION NO. 09/824,853							
NFORMATION DISCLOSURE STATEMENT				APPLICANT(S)							
INFORMATION DISCLOSURE STATEMENT (Useseveral sheets if necessary)				Simon Jacobs and Guy Druce FILING DATE GROUP ART UNIT							
(JUL 17 2006 (2)			April 2, 2001		GROUP ART UNIT 3623						
*EXAMINER DOCUMENT NUMBER DATE NAME CLASS SUBCLASS FILING DATE											
*EXAMINER INITIAL	DOCUMENT NUMBER	DATE		NAME	CLA	ASS	SUBCLASS	FILING	DATE OPRIATE		
AA	5,093,794	03/03/92	Howie et	al	364		468				
АВ	5,289,368	02/22/94	Jordan et	an et al.			401				
AC	5,467,268	11/14/95	Sisley et a	al.			401				
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AK	6,745,381 B1	06/01/04	Ehnebuske et al.		717		100				
AL											
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		FORE	GN PATEN	T DOCUMENTS							
	DOCUMENT NUMBER	DATE		COUNTRY	CLASS		SUBCLASS	TRANSLATION			
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AQ	WO 00/28451 A3	05/18/00	PCT					X			
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AT				-							
AU											
EXAMINER DATE CONSIDERED											
* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).											

FORM PTO-1449 (REV.7-80)	U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. 500744.02	APPLICATION NO. 09/824,853				
O P E INFORM	ATION DISCLOSURE STATEMENT	APPLICANT(S) Simon Jacobs and Guy Druce					
11 17 2006 E	(Use several sheets if necessary)	FILING DATE April 2, 2001	GROUP ART UNIT 3623				
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AW	"Connectria Unveils ServeClick to Enable the Next Wave of E-Commerce – 'E-Scheduling' of Services, Appointments & Reservations", Business Wire, New York, January 4, 2000. Two pages						
AX	De Serres, Y., "Simultaneous optimization of flow control and scheduling in queues", McGill University, Publication No. AAT NN72160, 1991. Abstract only, one page.						
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вн	Tkach, D. et al., "Visual Modeling Technique Object Technology Using Visual Programming", Addison-Wesley, 1996. pp. 324-336.						
EXAMINER		DATE CONSIDERED					
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